

Jim Dean

From: Barbara Wilson <barbara.wilson@railusa.net>
Sent: Monday, December 28, 2020 8:01 AM
To: Travis Ephriam
Cc: Jay Carter; Kim Williams; JT Ripstein; Jim Dean; Kim Applewhite
Subject: Florida Gulf & Atlantic Railroad road crossings

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Mr. Mayor:

Hi, I hope you had a nice holiday. Last week on December 21 I received your letter regarding three railroad crossings in your city on our Florida Gulf & Atlantic Railroad (FGA). Upon receipt of your letter, I shared it with Jay Carter our general manager and JT Ripstein our Project Manager on the FGA. Jay directed our Maintenance of Way crew to go out and inspect the crossings and based on the inspections, our crews made repairs to each of the crossings immediately. We appreciate you notifying us that they needed attention.

As a regional independent railroad, we are committed to being a good partner to the many communities that we serve between the Baldwin Yard west of Jacksonville to the city of Pensacola. That includes being responsive to questions or concerns that we have from shippers, cities and citizens. We encourage you and your team to be comfortable reaching out to us, and hope that you do not feel that you have to threaten us with non-payment to get our attention. In 2020 we completed the replacement of the Borden street bridge in your community, a bridge that clearly needed attention for many years prior to our acquisition of the railroad in June 2019. We are proud of that new bridge.

We consider our business a part of each community we serve and look forward to building a strong relationship with you and your team.

I have copied Jay Carter and JT Ripstein on this message. We are available at all times to discuss any concerns that you or your team may have regarding our property and operations.

Best regards,

Barbara

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